



JOB ANNOUNCEMENT

Bill Wilson Center is a nationally and regionally recognized leader for providing services to at-risk youth and families. Our agency -- from our executive team to our line staff -- is committed to improving the lives and conditions of the people we serve. We provide direct services to more than 3,500 children, youth, young adults and families in Santa Clara County. BWC provides services that meet the cultural and linguistic needs of our whole community. We value our unique ethnic diversity as well as the LGBTQ community and non-able body community. Join us and become a difference maker at Bill Wilson Center! Find out more at http://www.billwilsoncenter.org/bwc_jobs/

Outreach Specialist – Here4You

Under the supervision and direction of the Program Supervisor, the Outreach Specialist team (2) will identify, assess and refer homeless individuals in Santa Clara County to appropriate housing programs and services. The team will address a person's mental health, substance use disorder and/or medical needs by building trust with the individual or family and identify opportunities through which services can be provided. The team's responsibility is to build some level of rapport with the individuals over a period of time, help the individuals seek services that, at a minimum, would address their basic needs.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Conduct street outreach to areas frequented by street youth, adults and families, including high priority encampments
- Respond to calls from the Consumer and Environmental Protection Agency (CEPA), the Office of Supportive Housing (OSH) and other County departments in advance of cleanup activities and/or in response to community concerns.
- Utilize motivational interviewing skills to build trust and engagement with individual or family
- Coordinate connections to temporary and emergency housing through Here4You hotline
- Provide clients linkages to mental health and substance abuse services when applicable
- Conduct VI-SPDATS intakes and assessments in accordance with the current HMIS standards in the County
- Document activities and client services per agency protocols and adhere to HMIS standards
- Develop a robust knowledge of community resources
- Coordinate services with county-wide community based agencies serving the unhoused population.
- Identifying, encouraging and helping clients connect to social support networks
- Assist clients with transportation needs

QUALIFICATIONS:

Knowledge or lived experience of young adults who are unstably housed or homeless; understanding of street life, trauma and survival mechanisms so that you can engage young person with understanding and empathy to engage in services and reduce risk factors that might place them in harms way. Bachelor's degree or working on degree in human services field is desirable. Experience working with culturally diverse youth and parenting youth required. Valid California driver's license with access to a personal vehicle with current insurance that can be used for company business. Fingerprinting/background check as required by the Department of Justice.

All applicants are required to be fully vaccination with booster against COVID-19 (if eligible or agree to receive booster at the time of eligibility) prior to employment.

SALARY RANGE:

\$27.00 per hour. 100% employer paid Medical, Dental, Vision, Life Insurance, LTD and Employee Assistance Program. Retirement Plan with discretionary Employer Contribution. Generous PTO plan, 13 paid Holidays. And much more!

For consideration, please submit cover letter and resume (reference the position name in the subject line and/or cover letter) to:

BILL WILSON CENTER

ATTN: Resumes

FAX: (408) 244-4022

Email: resumes@billwilsoncenter.org

EEO:

Bill Wilson Center is an Equal Opportunity/Affirmative Action employer committed to building a team that represents the racial, ethnic and linguistic needs of our community. People of color, women, persons with disabilities, and persons who are LGBTQ are strongly encouraged to apply.

This position description intends to describe the general nature and level of work being performed by people assigned to this job. It is not intended to include all duties and responsibilities. Because of a need to remain responsive to the needs of our clients and BWC's operations, responsibilities may be modified at any time.